

# PUBLIC WORKS PUBLIC PARKING



## *Parking Meter FAQs*

Due to software requirements, approximately 40% of the City's parking meters will no longer process credit cards as of January 1, 2018. These meters will also stop receiving technical support from the manufacturer as they have reached their end-of-life. Although the Parking Strategic Plan included meter replacement, it is scheduled to begin in Fiscal Year 2018/19. The information provided below includes frequently asked questions that help explain what the City of Riverside is doing to minimize the impact to the public.



### **What are my payment options?**

Most parking meters throughout the Justice Center will keep their 'smart' functionality. Each meter will be clearly marked to identify what payment methods are available. Selected meters will process both cash or credit cards payments.

All meters will continue to accept ParkMobile app payments. For cash only meters, the option to pay by credit card will be available a short distance away at another multi-functional meter.

### **What is the City doing about this?**

The City conducted a study of which the Strategic Parking Plan was developed and approved by City Council. This plan includes the replacement of the current meters during Fiscal Year 2018/19. Due to the manufacturer's sudden end of support for the current meters, the City will begin the meter replacement process sooner than anticipated. The process will include a testing period for users to test different meters and provide their opinion to the City, which will be considered when vendors are being evaluated. Staff will then make a recommendation to City Council for their review and approval.



### **What if I have more questions?**

For assistance operating the meters, please contact Central Parking at (951) 682-3167.

For general questions about the bid process, please contact Dulce Gomez at (951) 826-5953 or [dgomez@riversideca.gov](mailto:dgomez@riversideca.gov).

Visit us online at [www.riversideca.gov/parking](http://www.riversideca.gov/parking) to view a map of the locations where credit card enabled meters are located.

**3900 Main Street  
Riverside, CA 92522**

**(951) 826-5620  
[riversideca.gov](http://riversideca.gov)**

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**Monday-Friday  
7:30 am - 5:30 pm**

**Closed Holidays**

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### **Did you know?**

The Division of Public Parking Services manages a total of 3,895 parking spaces:

1,016 Metered  
Parking Spaces

5 Parking Garages  
with 1,611 spaces

18 Parking Lots  
with 1,268 spaces

